Mookini Library Strategic Plan
2012-2015

August 14, 2012

Goal 1: Expand, improve and personalize library services to meet the diverse needs of our multicultural University of Hawai‘i at Hilo and Hawai‘i Community College 'ohana.

We will provide excellent and effective library services that support our academic programs, foster the development of lifelong learning skills and inspire scholarship, discovery and creativity. We will engage student scholars in a wide range of enriching learning experiences and provide personalized academic support that reflects the spirit of aloha and respect for the individual. We will pursue continuous assessment of our library services to improve the user’s experience and meet the evolving needs of our university community in the 21st century.

Priority actions:

1.1 Evaluate current hours available to our patrons and adjust them as necessary. [SP 3.5*]
1.2 Develop library services that promote the unique heritage of Hawai‘i and support the continued revitalization of the Hawaiian language among the UH communities we serve. [SP 4]
1.3 Provide the academic community with expanded library instruction services by developing new instructional methods that promote critical thinking skills and information literacy. [SP 1]

Supporting actions:

1.4 Improve and expand services that put material in the hands of our patrons in a more timely and efficient manner. [SP 1]
1.5 Raise awareness of specific library services and increase use of resources for students, faculty and the community. [SP 1, 5]
1.6 Improve access to library services and resources for distance learning students and faculty. [SP 1, 4.5]

* Refers to UH Hilo Strategic Plan (2011-2015) goal and action supported.
Goal 2: Provide information resources that support the curriculum and scholarship of the University of Hawai‘i at Hilo and Hawai‘i Community College.

We will continue to develop library collections as a gateway to many sources of knowledge in order to support student learning and scholarly activity. We will streamline access to library materials in all formats as well as improve our management and accountability of funds that support acquisitions.

**Priority actions:**

2.1 Create an institutional repository for appropriate student and faculty publications and institutional documents. [SP 1, 2.2]

2.2 Demonstrate responsible stewardship of fiscal resources to acquire library materials under the most advantageous terms. [SP 6]

2.3 Regularly assess and maintain our collections to ensure that they meet the needs of our users. [SP 6.7]

**Supporting actions:**

2.4 Improve discovery of our collection resources through the acquisition of new media formats and implementation of new collection management tools. [SP 1, 3.2]

2.5 Update our collection development policy to emphasize acquisitions that support the curriculum of UH Hilo and Hawai‘i Community College, are patron-centered, and reflect the best return on investment. [SP 6.3]
Goal 3: Foster a welcoming, safe, user-friendly environment within which to study, work, and grow.

We will work to develop and maintain an environment that is welcoming, safe, and user-friendly; providing facilities, equipment, and the freedom to allow the flow of ideas—whether through group collaboration or quiet, focused, individualized study—in an atmosphere that encourages and sustains intellectual growth. We aim to incorporate the spirit of aloha and a sense of pride of place into all that we have to offer.

**Priority actions:**

3.1 Evaluate how our internal library spaces currently meet the needs of our users. Identify and maintain quiet study areas, group collaboration areas, and high-traffic areas, and adjust our environment to better suit patron needs. [SP 3]

3.2 Demonstrate responsibility for sustainability by clarifying our internal recycling processes and pursuing UH Hilo and Hawai‘i Community College environmental initiatives. [SP 3.6]

3.3 Define and market spaces within the Library for displaying student achievements. [SP 6.5]

**Supporting actions:**

3.4 Acquire furniture that enhances our library environment and reinforces the beauty and uniqueness of our island home. [SP 3, 4]

3.5 Effectively use signage as a means of enhancing access to library facilities and services. [SP 3.4, 6.1]

3.6 Work with university administration to house our physical collections within an acceptable range for temperature and humidity. [SP 3]
Goal 4: Seek out and build collaborations with library stakeholders in ways that help the Library fulfill its mission and advance the strategic priorities of the University of Hawai‘i at Hilo and Hawai‘i Community College.

We will especially reach out to instructional and service units across UH Hilo, Hawai‘i Community College and the UH System to advance initiatives that will challenge students to reach their highest level of academic achievement and prepare them to thrive, compete, innovate and lead in their professional and personal lives.

Priority actions:

4.1 Strengthen liaison activity with departments in order to tailor library collections and services to student and faculty needs. [SP 6.1]

4.2 Contribute to efforts to strengthen the P-20 education pipeline by working with area high school librarians to develop the information literacy skills and reading habits that their students will need for college and beyond. [SP 5.1]

Supporting actions:

4.3 Partner with our island community to channel goodwill into fundraising support for the Library, its mission, collections, and services. [SP 6.6]

4.4 Collaborate with other campus support units to improve the student orientation experience and provide seamless service throughout the year. [SP 2.5, 6.1]
Goal 5: Partner with other University of Hawai‘i at Hilo and Hawai‘i Community College departments to provide and anticipate technology support to meet the needs of our campus ‘ohana.

We will provide access to appropriate technology by creating dedicated spaces for individual work and collaboration and support appropriate learning technologies. We will assess technology needs and find ways that the Library can contribute to meeting those needs to prepare students to compete in a changing global environment.

**Priority actions:**

5.1 Update and financially support our technology plan to meet student needs and improve their access to library collections. [SP 3.2]
5.2 Implement collaborative technology areas for multimedia projects and group assignments. [SP 3.2]

**Supporting actions:**

5.3 Evaluate the technical skills needed in order to perform staff job responsibilities and provide training as necessary to better enable us to assist patrons. [SP 6.4]
5.4 Partner with other campus units to give all students the opportunity to learn the basic computer skills required to succeed. [SP 1.4]
5.5 Implement a distributed content management system to improve the Library's website. [SP 6.1, 3.2]
5.6 Advocate for the Library’s website to be more prominently placed within the UH Hilo and Hawai‘i Community College websites. Make our website the homepage on library computers. [SP 3.2]
Goal 6: Maintain a cohesive and cooperative working atmosphere, providing an excellent return-on-investment to the campuses and community that support us.

We will work toward organizational excellence by ensuring appropriate consultation, responsible and transparent resource development, staff development, and effective communication.

Priority actions:

6.1 Provide student employees with mentoring and meaningful, applied learning opportunities designed to help address real library needs. [SP 1.2]
6.2 Review the structure of library committees. [SP 6]
6.3 Develop a budget planning process that is inclusive, timely and transparent. [SP 6.3]

Supporting actions:

6.4 Complete the formal reorganization of the Library. [SP 6]
6.5 Improve communication and collaboration within the Library and among library units, integrating team-building efforts, and recognize excellence in employees and group efforts. [SP 6.1, 6.4]
6.6 Support staff efforts to access post-secondary education that will provide opportunities for career advancement. [SP 6.4]
6.7 Provide relevant staff development opportunities that will increase, extend and improve our ability to provide the best service possible to meet the academic needs of our patrons. [SP 6.4]